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GIFT CARDS

Keep the card in a safe place as most cards are not replaceable if lost or stolen. If your card is lost or stolen, check to see if the credit card used to purchase the gift card provides insurance to cover lost or stolen gift cards. Check the card over carefully to see if all of the terms are explained on the card or whether you have to call in or check on line for additional terms. Make a note of the expiration date, if any, so that you can use the card before it expires.

If you've purchased a gift card for someone else, keep your receipt and the number on the gift card in case the card is defective or you need to prove the amount of money you had placed on the card. And, if additional information about the gift card was given to you, make sure you pass it on to the recipient.

THE CONSUMER PROTECTION UNIT

The Attorney General's Consumer Protection Unit helps consumers resolve problems with businesses. To get information, discuss problems or make a complaint, call our toll-free number from anywhere in Delaware - 800-220-5424. Consumers in New Castle County can also reach us at 577-8600. Helpful consumer information and our complaint form are on-line at www.state.de.us/attgen